





# **Table of Contents**

| Executive Summary · · · · · · 1                             |
|---|
| Market Snapshot · · · · · · 2                               |
| Store Types · · · · · 3                                     |
| Overall Market Supply Metrics · · · · · · · 3               |
| Market Spending Power · · · · · · · · · · · · · · · · · · · |
| Rate per Square Foot by Unit Type · · · · · · · 4           |
| Average Unit Type Rates · · · · · 5                         |
| Current Inventory Availability by Unit Type 5               |
| Known Developments · · · · · · · 6                          |
| All Stores List · · · · · · · · · · · · · · · · · · ·       |



#### **Market Summary**

Market: Kitchener, ON

Market Type: City

Comparisons are made with: National Totals and Averages and Ontario State Total and Averages

This Market Report consists of data gathered from multiple public information sources and proprietary analysis and calculations made by StorTrack Analytics Team. The report includes sections listed below. The executive summary of this report is as follows:

|                         | This Market | National | ON    |
|-------------------------|-------------|----------|-------|
| No. of Stores in Market | 20          | 3,228    | 1,295 |

#### **Current Supply to Market:**

There is 3.59 square feet/capita supply in this market. The Canada national average is 4.22 sqft/capita, and the ON state average is 4.38 sqft/capita.

Across all unit types, there is currently 30% of inventory offline (not available). The Canada national figure at the moment is 54.89% of inventory offline and the ON state number is 50.27% offline. Therefore, comparing against national and state averages, this market's supply level could be characterized as an over-supply.

#### **Rate Trends in Market:**

The rate in this market has trended up in the last 3 months, by 3.75%. This would indicate a increased demand against available supply. The current Canada national rate trend for the past 3 months is up, by 6.44%. The ON state is showing a rate trend up for the last 3 months of 4.69%.

#### **Use of Promotions:**

StorTrack converts promotional activity into a measurable score so as to be able to make a determination if the promotional 'value' in a market is increasing or decreasing. An increase in promotional activity means the aggregate value of promotions is growing as stores offer better promotional deals to attract customers, whilst a decrease in promotional activity means the aggregate value of promotions is shrinking and less deals are being offered.

In this market, over the past 3 months, promotional activity has decreased by 0%.

#### **New Developments:**

There is no known new development in this market.

StorTrack is currently tracking 128 new developments across the Canada.

# **Market Snapshot**

The Market Snapshot is a one-look overview of the market.

|                                    | This Market | State      | National    |
|------------------------------------|-------------|------------|-------------|
| Net Rentable Sq Ft                 | 955,658     | 58,857,041 | 148,178,022 |
| Sq Ft per Capita                   | 3.59        | 4.38       | 4.22        |
| Sq Ft per Household                | 10.05       | 10.51      | 9.61        |
| Total Stores                       | 20          | 1,295      | 3,228       |
| New Developments                   | 0           | 75         | 128         |
| Stores opened within the last year | 0           | 3          | 5           |
| Population                         | 266,219     | 13,448,494 | 35,151,728  |
| Households                         | 95,053      | 5,598,391  | 15,412,443  |
| Rental Households                  | 34,855      | 1,559,720  | 4,474,530   |
| Rental Households Percentage       | 36.67%      | 27.86%     | 29.03%      |
| Median Household Income            | \$85,058    | \$74,287   | \$70,336    |
| Average Rate per Sq Ft             | \$2.3       | \$3.11     | \$3.46      |
| Rate Trend (12 months)             | 5.31%       | 4.69%      | 6.44%       |
| Units Not Advertised               | 13%         | 14%        | 18%         |

# **Store Types**

This is a breakdown of the Stores within this Market. The grid below shows all the stores within the Market, broken down by Midsize Operators (2+ stores) and Small Operators (1 store, independent operators).

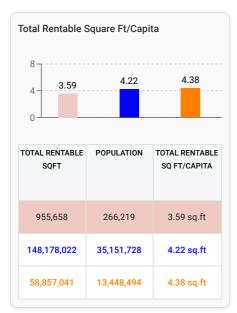
| STORES IN MARKET |        | MID OPS     | SMALL OPS |             |  |  |  |
|------------------|--------|-------------|-----------|-------------|--|--|--|
| STURES IN MARKET | NUMBER | % OF MARKET | NUMBER    | % OF MARKET |  |  |  |
| 20               | 16     | 80.00%      | 4         | 20.00%      |  |  |  |
| 3,228            | 1,336  | 41.39%      | 1,892     | 58.61%      |  |  |  |
| 1,295            | 581    | 44.86%      | 714       | 55.14%      |  |  |  |

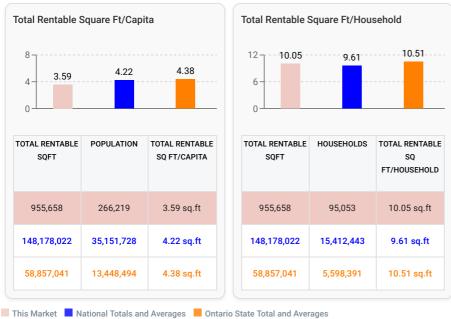
■ This Market ■ National Totals and Averages ■ Ontario State Total and Averages

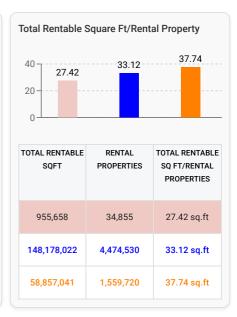
### **Overall Market Supply Metrics**

Analysis of supply metrics in the market. A side-by-side bar chart comparison, shows the Market's Total Rentable Square Footage per Capita, Total Rentable Square Footage per Household and Total Rentable Square Footage per Rental Property.

Population data based on 2020 demographics data. Households and Rental Properties data based on 2016 demographics data.





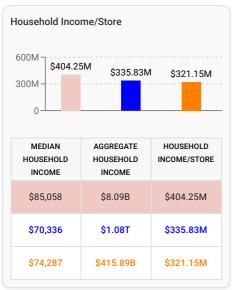


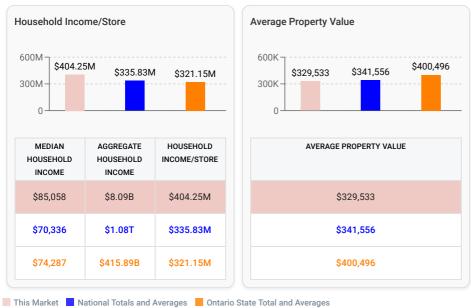


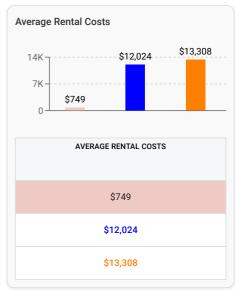
### **Market Spending Power**

Analysis on the market's spending power. A side-by-side bar chart comparison, shows the Market's Median Household Income, Aggregate Household Income, Household Income per Store, Average Market Property Value, and Average Rental Costs.

Household Income, Average Property Value, and Average Rental Cost data based on 2016 demographics data.







### **Rate per Square Foot by Unit Type**

Analysis of the average rate per square foot by each of the most common unit types.

| ALL<br>UNITS | ALL REG | ALL CC | 5X5 REG | 5X5 CC | 5X10<br>REG | 5X10 CC | 10X10<br>REG | 10X10<br>CC | 10X15<br>REG | 10X15<br>CC | 10X20<br>REG | 10X20<br>CC | 10X30<br>REG | 10X30<br>CC | CAR<br>PARKING | RV<br>PARKING |
|--------------|---------|--------|---------|--------|-------------|---------|--------------|-------------|--------------|-------------|--------------|-------------|--------------|-------------|----------------|---------------|
| \$2.30       | \$2.21  | \$2.35 | \$3.78  | \$3.67 | \$2.35      | \$2.75  | \$2.02       | \$2.16      | \$1.79       | \$1.89      | \$1.62       | \$1.59      | \$1.67       | \$1.59      | N/A            | N/A           |
| \$3.61       | \$4.23  | \$2.72 | \$3.72  | \$4.15 | \$2.49      | \$3.04  | \$1.85       | \$2.38      | \$1.56       | \$2.12      | \$1.38       | \$2.02      | \$1.29       | \$1.88      | \$31.83        | \$11.43       |
| \$3.18       | \$3.59  | \$2.66 | \$3.73  | \$3.95 | \$2.53      | \$2.96  | \$1.88       | \$2.35      | \$1.58       | \$2.07      | \$1.41       | \$1.99      | \$1.27       | \$1.92      | \$35.85        | \$21.00       |

■ This Market ■ National Totals and Averages ■ Ontario State Total and Averages



# **Average Unit Type Rates**

Comparison of each of the most common unit types and the average Advertised Online rate for each.

| ALL<br>UNITS | ALL REG  | ALL CC   | 5X5 REG | 5X5 CC   | 5X10<br>REG | 5X10 CC  | 10X10<br>REG | 10X10<br>CC | 10X15<br>REG | 10X15<br>CC | 10X20<br>REG | 10X20<br>CC | 10X30<br>REG | 10X30<br>CC | CAR<br>PARKING | RV<br>PARKING |
|--------------|----------|----------|---------|----------|-------------|----------|--------------|-------------|--------------|-------------|--------------|-------------|--------------|-------------|----------------|---------------|
| \$236.66     | \$243.58 | \$233.02 | \$94.54 | \$91.81  | \$117.72    | \$137.40 | \$201.60     | \$215.80    | \$268.43     | \$283.22    | \$323.66     | \$317.58    | \$502.28     | \$477.81    | N/A            | N/A           |
| \$213.99     | \$186.57 | \$253.55 | \$93.01 | \$103.63 | \$124.66    | \$151.99 | \$184.69     | \$238.16    | \$233.91     | \$318.63    | \$276.39     | \$403.44    | \$386.04     | \$564.51    | \$124.76       | \$91.26       |
| \$223.25     | \$202.15 | \$249.55 | \$93.26 | \$98.76  | \$126.29    | \$148.19 | \$187.55     | \$234.55    | \$237.27     | \$311.08    | \$281.67     | \$398.02    | \$380.91     | \$575.30    | \$99.61        | \$85.46       |

■ This Market ■ National Totals and Averages ■ Ontario State Total and Averages

# **Current Inventory Availability by Unit Type**

Current number of Stores in the market offering each of the most common unit types.

| LINUT TVDEO | THIS M   | ARKET     | NATIONAL TOTAL | S AND AVERAGES | ONTARIO STATE TO | TAL AND AVERAGES |
|-------------|----------|-----------|----------------|----------------|------------------|------------------|
| UNIT TYPES  | ONMARKET | OFFMARKET | ONMARKET       | OFFMARKET      | ONMARKET         | OFFMARKET        |
| ALL UNITS   | 14(88%)  | 2(13%)    | 1,448(82%)     | 309(18%)       | 642(86%)         | 107(14%)         |
| ALL REG     | 5(50%)   | 5(50%)    | 1,178(71%)     | 480(29%)       | 499(70%)         | 209(30%)         |
| ALL CC      | 12(92%)  | 1(8%)     | 661(66%)       | 338(34%)       | 321(72%)         | 123(28%)         |
| 5X5 REG     | 4(50%)   | 4(50%)    | 437(48%)       | 470(52%)       | 204(49%)         | 210(51%)         |
| 5X5 CC      | 9(82%)   | 2(18%)    | 505(64%)       | 288(36%)       | 254(68%)         | 117(32%)         |
| 5X10 REG    | 4(44%)   | 5(56%)    | 793(61%)       | 505(39%)       | 376(63%)         | 218(37%)         |
| 5X10 CC     | 10(83%)  | 2(17%)    | 572(64%)       | 321(36%)       | 281(69%)         | 127(31%)         |
| 10X10 REG   | 4(44%)   | 5(56%)    | 828(61%)       | 531(39%)       | 388(63%)         | 231(37%)         |
| 10X10 CC    | 9(82%)   | 2(18%)    | 554(62%)       | 340(38%)       | 269(67%)         | 134(33%)         |
| 10X15 REG   | 5(63%)   | 3(38%)    | 676(58%)       | 492(42%)       | 335(60%)         | 221(40%)         |
| 10X15 CC    | 10(91%)  | 1(9%)     | 461(61%)       | 296(39%)       | 221(61%)         | 144(39%)         |
| 10X20 REG   | 4(44%)   | 5(56%)    | 796(63%)       | 473(37%)       | 379(64%)         | 211(36%)         |
| 10X20 CC    | 9(100%)  | 0(0%)     | 426(60%)       | 279(40%)       | 204(62%)         | 125(38%)         |
| 10X30 REG   | 4(67%)   | 2(33%)    | 408(55%)       | 332(45%)       | 225(59%)         | 159(41%)         |
| 10X30 CC    | 6(100%)  | 0(0%)     | 182(53%)       | 162(47%)       | 92(48%)          | 98(52%)          |
| CAR PARKING | 0(0%)    | 3(100%)   | 90(18%)        | 404(82%)       | 33(17%)          | 166(83%)         |
| RV PARKING  | 0(0%)    | 3(100%)   | 277(49%)       | 288(51%)       | 62(32%)          | 130(68%)         |

■ This Market ■ National Totals and Averages ■ Ontario State Total and Averages

### **Known Developments**

Profile information on every property development in the market. Each development profile includes information such as development Stage, Project Type, Store Name, Owner, Address, etc.

There are no known developments in this market.

#### **All Stores List**

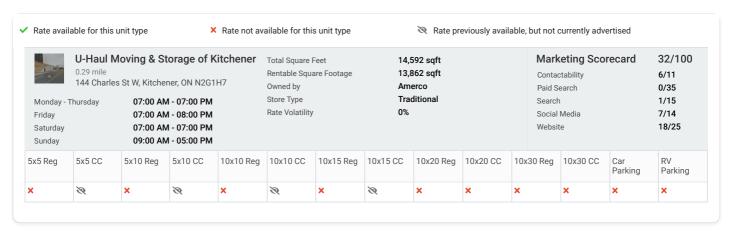
Profile information on every store in the market. Store profile information includes the Store Name, Store Address, Total Rentable Square Footage, Year Opened, Company owner and/or Operating Company, Rate Volatility over the past 30 days.

Total Square Feet values displayed here are obtained from public sources, including city and county property records. When this information is unavailable, StorTrack uses mapping tools or internal models to estimate the size of the property - such properties have an asterisk (\*) next to their Total Square Feet value.

How is Rentable Square Feet (RSF) calculated for each property?

RSF is 95% of TSF if the property has 1 floor | RSF is 85% of TSF if the property has 2 floors | RSF is 75% of TSF if the property has 3 or more floors | RSF is 95% of TSF if the property has an unknown number of floors

The class type is a proprietary store classification system. Facilities are categorized based on data concerning rental rates, population, median household income and more.





|   |   |          |          |           |  |                     |            |   |            |                            |  |                | 43/100  |
|---|---|----------|----------|-----------|--|---------------------|------------|---|------------|----------------------------|--|----------------|---|
| No Image<br>Available  Monday -<br>Saturday<br>Sunday | 0.68 mile<br>675 Queer  | 09:00 AN |          |           | Total Square I<br>Rentable Squa<br>Owned by<br>Store Type<br>Rate Volatility | are Footage         | Acc        | 89,490 sqft<br>Access Storage<br>Self Storage         |            |                            | Marketing Scorecard Contactability Paid Search Search Social Media Website |                |   |
| 5x5 Reg   | 5x5 CC  | 5x10 Reg | 5x10 CC  | 10x10 Reg | 10x10 CC   | 10x15 Reg           | 10x15 CC   | 10x20 Reg   | 10x20 CC   | 10x30 Reg                  | 10x30 CC   | Car<br>Parking | RV<br>Parking                                   |
| ×   | <b>~</b>  | ×        | ~        | ×         | <b>~</b>   | ×                   | ~          | ×   | ~          | ×                          | ~  | ×              | ×   |
| -   | Public Storage at Kitchener 0.85 mile 409 Weber St W, Kitchener, ON N2H4B1  Monday - Friday 09:30 AM - 06:00 PM Saturday - Sunday 09:30 AM - 05:00 PM |          |          |           |  | Feet<br>are Footage | 23,<br>Pul | 059 sqft<br>000 sqft<br>blic Storage<br>ditional      |            |                            | n<br>Media   | recard         | 38/100<br>8/11<br>0/35<br>2/15<br>7/14<br>21/25 |
| 5x5 Reg   | 5x5 CC  | 5x10 Reg | 5x10 CC  | 10x10 Reg | 10x10 CC   | 10x15 Reg           | 10x15 CC   | 10x20 Reg   | 10x20 CC   | 10x30 Reg                  | 10x30 CC   | Car<br>Parking | RV<br>Parking                                   |
| ×   | <b>~</b>  | ×        | <b>~</b> | ×         | <b>~</b>   | ×                   | <b>~</b>   | ×   | <b>~</b>   | ×                          | ~  | ×              | ×   |
| Monday -<br>Saturday<br>Sunday                        |   |          |          |           | Total Square I<br>Rentable Squa<br>Owned by<br>Store Type<br>Rate Volatility | are Footage         | 13,<br>Acc | 293 sqft<br>849 sqft<br>cess Storage<br>ditional      |            |                            | n<br>Media   | icoaiu         | 42/100<br>6/11<br>0/35<br>8/15<br>7/14<br>21/25 |
| 5x5 Reg   | 5x5 CC  | 5x10 Reg | 5x10 CC  | 10x10 Reg | 10x10 CC   | 10x15 Reg           | 10x15 CC   | 10x20 Reg   | 10x20 CC   | 10x30 Reg                  | 10x30 CC   | Car<br>Parking | RV<br>Parking                                   |
| ×   | <b>~</b>  | ×        | <b>~</b> | ×         | <b>~</b>   | ×                   | <b>~</b>   | ×   | <b>~</b>   | ×                          | <b>~</b>   | ×              | ×   |
| Monday -<br>Saturday<br>Sunday                        | (Self-Se<br>891 Guelp   | 09:00 AN | S        |           | Total Square I<br>Rentable Squa<br>Owned by<br>Store Type<br>Rate Volatility | are Footage         | 29,<br>Ac  | 161 sqft<br>602 sqft<br>cess Storage<br>ditional      |            |                            | n<br>Media   | recard         | 42/100<br>6/11<br>0/35<br>8/15<br>7/14<br>21/25 |
| 5x5 Reg   | 5x5 CC  | 5x10 Reg | 5x10 CC  | 10x10 Reg | 10x10 CC   | 10x15 Reg           | 10x15 CC   | 10x20 Reg   | 10x20 CC   | 10x30 Reg                  | 10x30 CC   | Car<br>Parking | RV<br>Parking                                   |
| ×   | Ø   | ×        | ~        | ×         | ~  | <b>~</b>            | ~          | ×   | ~          | ~                          | ~  | ×              | ×   |
|   | Kitchener Self Storage 1.24 miles 240 Gage Ave, Kitchener, ON N2M2C8  |          |          |           |  | Feet<br>are Footage | 12,<br>Spa | 776 sqft<br>137 sqft<br>ace at Hand<br>ditional and C | Open Space | Contac<br>Paid S<br>Search | n<br>Media   | recard         | 25/100<br>6/11<br>0/35<br>0/15<br>1/14<br>18/25 |
| FE D  | 5x5 CC  | 5x10 Reg | 5x10 CC  | 10x10 Reg | 10x10 CC   | 10x15 Reg           | 10x15 CC   | 10x20 Reg   | 10x20 CC   | 10x30 Reg                  | 10x30 CC   | Car<br>Parking | RV<br>Parking                                   |
| 5x5 Reg   |   |          |          |           |  |                     |            |   |            |                            |  |                | 3   |



|  |  |   |   |                                       |  |  |   |  |                           |  | , but not currently advertised   |                                 |  |  |
|--|--|---|---|---------------------------------------|--|--|---|--|---------------------------|--|--|---------------------------------|--|--|
| Monday -<br>Saturday<br>Sunday   | 1.39 miles<br>352 Maple<br>- Friday  | 09:00 AN  |   |                                       | Total Square I<br>Rentable Squa<br>Owned by<br>Store Type<br>Rate Volatility   | are Footage                                  | 46,<br>Acc  | 54,764 sqft 46,549 sqft Access Storage Traditional and Open Space 0%   |                           |  | Marketing Scorecard  Contactability  Paid Search  Search  Social Media  Website      |                                 |  |  |
| 5x5 Reg  | 5x5 CC   | 5x10 Reg  | 5x10 CC   | 10x10 Reg                             | 10x10 CC   | 10x15 Reg                                    | 10x15 CC  | 10x20 Reg  | 10x20 CC                  | 10x30 Reg  | 10x30 CC   | Car<br>Parking                  | RV<br>Parking  |  |
| <b>K</b>   | ~  | ×   | ~   | ×                                     | ~  | ×  | ~   | ×  | ~                         | ×  | ~  | ×                               | ×  |  |
| No Image<br>Available  | Make Space Storage - Kitchener 1.71 miles 130 Imperial Drive, Kitchener, ON N2M1C4 |   |   |                                       |  | Feet<br>are Footage                          | 22,<br>N//  | 738 sqft<br>551 sqft<br>A<br>ditional  |                           |  | n<br>Media   | recard                          | 22/100<br>3/11<br>0/35<br>0/15<br>1/14<br>18/25  |  |
| 5x5 Reg  | 5x5 CC   | 5x10 Reg  | 5x10 CC   | 10x10 Reg                             | 10x10 CC   | 10x15 Reg                                    | 10x15 CC  | 10x20 Reg  | 10x20 CC                  | 10x30 Reg  | 10x30 CC   | Car<br>Parking                  | RV<br>Parking  |  |
| ×  | ×  | ×   | ~   | ×                                     | ×  | ×  | ×   | ×  | ~                         | ×  | ×  | ×                               | ×  |  |
|  |  |   |   |                                       |  |  | 17,281 sqft<br>16,416 sqft<br>Apple Self Storage<br>Traditional<br>4% |  |                           | Marketing Scorecard Contactability Paid Search Search Social Media Website   |  |                                 |  |  |
| Monday -<br>Saturday<br>Sunday   | - Friday   | 09:00 AN  | r, ON N2C2B3<br>// - 11:00 PM<br>// - 08:00 PM  | 3                                     | Rentable Squa<br>Owned by<br>Store Type<br>Rate Volatility   | -  | Ap <sub> </sub><br>Tra  | ple Self Storaç  | ge                        | Paid S<br>Search<br>Social   | earch<br>n<br>Media  |                                 | 3/11<br>0/35<br>0/15<br>7/14<br>18/25  |  |
| Saturday<br>Sunday   | - Friday<br>5x5 CC   | 09:00 AM<br>09:00 AM<br>10:00 AM  | r, ON N2C2B3<br>A - 11:00 PM<br>A - 08:00 PM<br>A - 07:00 PM<br>5x10 CC   | 10x10 Reg                             | Owned by Store Type Rate Volatility  10x10 CC  | 10x15 Reg                                    | App<br>Tra<br>4%  | ple Self Storagiditional  10x20 Reg  | 10x20 CC                  | Paid S<br>Search<br>Social<br>Websi<br>10x30 Reg   | Media te   | Car<br>Parking                  | 0/35<br>0/15<br>7/14<br>18/25<br>RV<br>Parking   |  |
| Saturday<br>Sunday<br>5x5 Reg  | - Friday   | 09:00 AN<br>09:00 AN<br>10:00 AN  | r, ON N2C2B3<br>/I - 11:00 PM<br>/I - 08:00 PM<br>/I - 07:00 PM   |                                       | Owned by<br>Store Type<br>Rate Volatility  |  | Ap<br>Tra<br>4%   | ple Self Storaç<br>ditional  |                           | Paid S<br>Search<br>Social<br>Websi  | earch<br>n<br>Media<br>te  |                                 | 0/35<br>0/15<br>7/14<br>18/25  |  |
| Saturday<br>Sunday<br>5x5 Reg  | 5x5 CC  ALTBIN 20 Shirk Pl   | 09:00 AM<br>09:00 AM<br>10:00 AM<br>5x10 Reg<br>X<br>SELF STOR<br>09:00 AM  | r, ON N2C2B3 A - 11:00 PM A - 08:00 PM A - 07:00 PM  5x10 CC  | 10x10 Reg                             | Owned by Store Type Rate Volatility  10x10 CC  | 10x15 Reg  X  Feet are Footage               | App<br>Tra<br>4%<br>10x15 CC  | ple Self Storage ditional  10x20 Reg  x  269 sqft 705 sqft IBIN SELF STortainer  | 10x20 CC                  | Paid S Search Social Websi 10x30 Reg   | Media te  10x30 CC  x  x  x  x  x  x  x  x  x  x  x  x                               | Parking                         | 0/35<br>0/15<br>7/14<br>18/25<br>RV<br>Parking   |  |
| Saturday<br>Sunday<br>5x5 Reg<br>X<br>Monday-<br>Sunday                  | 5x5 CC  ALTBIN 20 Shirk Pl   | 09:00 AM<br>09:00 AM<br>10:00 AM<br>5x10 Reg<br>X<br>SELF STOR<br>09:00 AM  | 7, ON N2C2B3 M - 11:00 PM M - 08:00 PM M - 07:00 PM  5x10 CC  AGE 2.04 min N2K1R4 M - 05:00 AM  | 10x10 Reg                             | Owned by Store Type Rate Volatility  10x10 CC  Total Square I Rentable Square by Store Type  | 10x15 Reg  X  Feet are Footage               | App Tra 4%  10x15 CC  11, 10, AL* Coi                                 | ple Self Storage ditional  10x20 Reg  x  269 sqft 705 sqft IBIN SELF STortainer  | 10x20 CC                  | Paid S Search Social Websi  10x30 Reg  X  Mark Contan Paid S Search Social   | Media te  10x30 CC  x  x  x  x  x  x  x  x  x  x  x  x                               | Parking                         | 0/35<br>0/15<br>7/14<br>18/25<br>RV<br>Parking<br>×<br>0/100<br>0/11<br>0/35<br>0/15<br>0/14                   |  |
| Saturday Sunday 5x5 Reg  Monday -  | 5x5 CC  ALTBIN 20 Shirk Pl   | 09:00 AN 09:00 AN 10:00 AN 5x10 Reg  X  SELF STOR 09:00 AN 12:00 PN   | 7, ON N2C2B3 M - 11:00 PM M - 08:00 PM M - 07:00 PM  5x10 CC  CAGE 2.04 mi N N2K1R4 M - 05:00 AM M - 05:00 AM   | 10x10 Reg                             | Owned by Store Type Rate Volatility  10x10 CC  Total Square I Rentable Square Owned by Store Type Rate Volatility  | 10x15 Reg  X  Feet are Footage               | App<br>Tra<br>4%<br>10x15 CC  | ple Self Storage ditional  10x20 Reg  x  269 sqft 705 sqft IFBIN SELF STORAGE A  | 10x20 CC                  | Paid S Search Social Websi  10x30 Reg  X  Mark Contac Paid S Search Social Websi   | weeting Sco ctability earch Media te  10x30 CC  x                                    | Parking  x  recard              | 0/35<br>0/15<br>7/14<br>18/25<br>RV<br>Parking<br>X<br>0/100<br>0/11<br>0/35<br>0/15<br>0/14<br>0/25           |  |
| Saturday Sunday  5x5 Reg   Monday- Sunday  5x5 Reg                       | Sx5 CC  ALTBIN 20 Shirk Pl Saturday  5x5 CC  X  Access Village 2 176 Haywa         | 09:00 AM 09:00 AM 10:00 AM 5x10 Reg  X  SELF STOR I, Kitchener, Oh 09:00 AM 12:00 PM  5x10 Reg  X  Storage - K 1.27 miles ard Ave, Kitche 08:00 AM 09:00 AM | T, ON N2C2B3 A - 11:00 PM A - 08:00 PM A - 07:00 PM  5x10 CC  CAGE 2.04 mi N2K1R4 A - 05:00 AM A - 05:00 AM  5x10 CC  x  itchener A   | 10x10 Reg  x  10x10 Reg  10x10 Reg  x | Owned by Store Type Rate Volatility  10x10 CC  Total Square I Rentable Square owned by Store Type Rate Volatility  10x10 CC  | 10x15 Reg  X  Feet are Footage  10x15 Reg  X | App<br>Tra 4%  10x15 CC  11, 10, AL Con N//  10x15 CC  x              | ple Self Storage ditional  10x20 Reg  x  269 sqft 705 sqft FBIN SELF STontainer  10x20 Reg  x  1,870 sqft 776 sqft cess Storage ditional | 10x20 CC  ORAGE  10x20 CC | Paid S Search Social Websi  10x30 Reg  X  Mark Contan Paid S Search Social Websi  10x30 Reg  X  Mark Contan Paid S Search Social | weeting Sco ctability earch  Media te  10x30 CC   x  x  x  x  x  x  x  x  x  x  x  x | Parking  x  recard  Car Parking | 0/35<br>0/15<br>7/14<br>18/25<br>RV<br>Parking<br>X<br>0/100<br>0/11<br>0/35<br>0/15<br>0/14<br>0/25           |  |
| Saturday Sunday  5x5 Reg  X  Monday - Sunday  5x5 Reg  Monday - Saturday | Sx5 CC  ALTBIN 20 Shirk Pl Saturday  5x5 CC  X  Access Village 2 176 Haywa         | 09:00 AM 09:00 AM 10:00 AM 5x10 Reg  X  SELF STOR I, Kitchener, Oh 09:00 AM 12:00 PM  5x10 Reg  X  Storage - K 1.27 miles ard Ave, Kitche 08:00 AM 09:00 AM | T, ON N2C2B3  M - 11:00 PM M - 08:00 PM M - 07:00 PM  5x10 CC  CAGE 2.04 min N2K1R4  M - 05:00 AM M - 05:00 AM  5x10 CC  x  itchener A  ener, ON N2C2 M - 10:00 PM M - 07:00 PM | 10x10 Reg  x  10x10 Reg  10x10 Reg  x | Owned by Store Type Rate Volatility  10x10 CC  Total Square I Rentable Square I Rentable Square I Store Type Rate Volatility  10x10 CC  X  Total Square I Rentable Square I Re | 10x15 Reg  X  Feet are Footage  10x15 Reg  X | App<br>Tra<br>4%  10x15 CC  11, 10, AL Con N//  10x15 CC  x           | ple Self Storage ditional  10x20 Reg  x  269 sqft 705 sqft FBIN SELF STontainer  10x20 Reg  x  1,870 sqft 776 sqft cess Storage ditional | 10x20 CC  ORAGE  10x20 CC | Paid S Search Social Websi  10x30 Reg  X  Mark Contan Paid S Search Social Websi  10x30 Reg  X  Mark Contan Paid S Search Social Social Social Social Social Social Social   | weeting Sco ctability earch  Media te  10x30 CC   x  x  x  x  x  x  x  x  x  x  x  x | Parking  x  recard  Car Parking | 0/35 0/15 7/14 18/25  RV Parking  X  0/100 0/11 0/35 0/15 0/14 0/25  RV Parking  X  42/100 6/11 0/35 8/15 7/14 |  |



| Rate ava                                 | ilable for this     | unit type  | ×                    | Rate not av | ailable for thi  | s unit type         |                          | Rate pr   | eviously avai | lable, but not                               | currently adv   | ertised        |   |  |  |
|--|---------------------|--|----------------------|-------------|--|---------------------|--------------------------|---|---------------|--|---|----------------|---|--|--|
| No Image<br>Available                    |                     | rage 2.4 miles<br>d PI, Kitchener,                   |                      |             | Total Square I<br>Rentable Squa<br>Owned by<br>Store Type<br>Rate Volatility   | are Footage         | 5,9<br>Bel               | 61 sqft<br>47 sqft<br>I Storage<br>en Space             |               | Contac<br>Paid S<br>Search<br>Social         | Marketing Scorecard  Contactability  Paid Search  Search  Social Media  Website |                |   |  |  |
| 5x5 Reg                                  | 5x5 CC              | 5x10 Reg   | 5x10 CC              | 10x10 Reg   | 10x10 CC   | 10x15 Reg           | 10x15 CC                 | 10x20 Reg   | 10x20 CC      | 10x30 Reg                                    | 10x30 CC  | Car<br>Parking | RV<br>Parking                                   |  |  |
| ×  | ×                   | ×  | ×                    | ×           | ×  | ×                   | ×                        | ×   | ×             | ×  | ×   | ×              | ×   |  |  |
| Monday -<br>Saturday<br>Sunday           | 1545 Victo          | 08:00 AM   |                      |             | Total Square I<br>Rentable Squa<br>Owned by<br>Store Type<br>Rate Volatility   | are Footage         | 81,<br>Sel               | 556 sqft<br>278 sqft<br>f Storage Plus<br>ditional      | \$            | Contac<br>Paid S<br>Search<br>Social         | Marketing Scorecard Contactability Paid Search Search Social Media Website      |                |   |  |  |
| 5x5 Reg                                  | 5x5 CC              | 5x10 Reg   | 5x10 CC              | 10x10 Reg   | 10x10 CC   | 10x15 Reg           | 10x15 CC                 | 10x20 Reg   | 10x20 CC      | 10x30 Reg                                    | 10x30 CC  | Car<br>Parking | RV<br>Parking                                   |  |  |
| <b>~</b>                                 | ~                   | ~  | ~                    | ~           | ~  | ~                   | ~                        | ~   | ~             | ~  | ×   | ×              | ×   |  |  |
| Monday -<br>Friday<br>Saturday<br>Sunday | O7:00 AM - 07:00 PM |  |                      | ,           | Total Square I<br>Rentable Squa<br>Owned by<br>Store Type<br>Rate Volatility   | are Footage         | 73,<br>Am                | 752 sqft<br>864 sqft<br>erco<br>ditional                |               |  | n<br>Media  | Coard          | 37/100<br>6/11<br>0/35<br>3/15<br>7/14<br>21/25 |  |  |
| 5x5 Reg                                  | 5x5 CC              | 5x10 Reg   | 5x10 CC              | 10x10 Reg   | 10x10 CC   | 10x15 Reg           | 10x15 CC                 | 10x20 Reg   | 10x20 CC      | 10x30 Reg                                    | 10x30 CC  | Car<br>Parking | RV<br>Parking                                   |  |  |
| Ø  | <b>~</b>            | Ø  | ~                    | Ø           | Ø  | 30                  | ×                        | 30  | ×             | 36   | ×   | ×              | ×   |  |  |
| Monday -                                 | miles<br>171 Webst  | oace Storag<br>ter Rd, Kitchen<br>09:00 AN<br>Closed |                      |             | Total Square I<br>Rentable Square<br>Owned by<br>Store Type<br>Rate Volatility | are Footage         | 34,<br>Ma                | 404 sqft<br>583 sqft<br>ke Space Stol<br>ditional and C | -             |  | n<br>Media  | recard         | 22/100<br>3/11<br>0/35<br>0/15<br>1/14<br>18/25 |  |  |
|  |                     | 5x10 Reg   | 5x10 CC              | 10x10 Reg   | 10x10 CC   | 10x15 Reg           | 10x15 CC                 | 10x20 Reg   | 10x20 CC      | 10x30 Reg                                    | 10x30 CC  | Car<br>Parking | RV<br>Parking                                   |  |  |
| 5x5 Reg                                  | 5x5 CC              |  |                      |             |  |                     |                          |   |               |  |   |                |   |  |  |
|  | 5x5 CC              | <b>✓</b>   | ×                    | <b>~</b>    | ×  | <b>~</b>            | ×                        | ~   | ×             | ×  | ×   | ×              | ×   |  |  |
| 5x5 Reg                                  | ×                   |  | <b>age</b> 3.53 mile | es          | Total Square I Rentable Square I Owned by Store Type Rate Volatility           | Feet<br>are Footage | 55,<br>52,<br>Spa        | 188 sqft* 428 sqft ace at Hand ditional and C           |               | Mark   | ceting Sco<br>ctability<br>earch<br>n<br>Media                                  |                | 25/100<br>6/11<br>0/35<br>0/15<br>1/14<br>18/25 |  |  |
| 5x5 Reg  ✓                               | ×                   | er Self Stora  | <b>age</b> 3.53 mile | es          | Total Square I<br>Rentable Squa<br>Owned by<br>Store Type                      | Feet<br>are Footage | 55,<br>52,<br>Spa<br>Tra | 188 sqft *<br>428 sqft<br>ace at Hand                   |               | Mark<br>Contac<br>Paid S<br>Search<br>Social | ceting Sco<br>ctability<br>earch<br>n<br>Media                                  |                | 25/100<br>6/11<br>0/35<br>0/15<br>1/14          |  |  |

|   |   | unit type  |  |                       | ailable for thi  |                             |   |   |            | able, but not  |   |                      |   |
|---|---|--|--|-----------------------|--|-----------------------------|---|---|------------|--|---|----------------------|---|
| Monday -<br>Saturday  | 299 Trilliu                                 | TOGA COLD<br>m Drive, Kitche<br>08:30 AN<br>Closed               |  |                       | Total Square I<br>Rentable Square<br>Owned by<br>Store Type<br>Rate Volatility                                   | are Footage                 | 208<br>CO   | 9,133 sqft<br>3,176 sqft<br>NESTOGA CO<br>ditional                        | LD STORAGE | Conta<br>Paid S<br>Search  | n<br>Media  | recard               | 5/100<br>0/11<br>0/35<br>0/15<br>0/14<br>5/25   |
| 5x5 Reg   | 5x5 CC                                      | 5x10 Reg   | 5x10 CC  | 10x10 Reg             | 10x10 CC   | 10x15 Reg                   | 10x15 CC  | 10x20 Reg   | 10x20 CC   | 10x30 Reg  | 10x30 CC  | Car<br>Parking       | RV<br>Parking   |
| ×   | ×   | ×  | ×  | ×                     | ×  | ×                           | ×   | ×   | ×          | ×  | ×   | ×                    | ×   |
| Monday -<br>Saturday<br>Sunday  | <b>West</b> 3.7<br>1575 High                | 09:00 AN<br>09:00 AN   |  |                       | Total Square I<br>Rentable Square<br>Owned by<br>Store Type<br>Rate Volatility                                   | are Footage                 | 57,:<br>Acc   | 364 sqft<br>259 sqft<br>cess Storage<br>ditional<br>%                     |            | Conta<br>Paid S<br>Search  | n<br>Media  | precard              | 44/100<br>6/11<br>0/35<br>8/15<br>7/14<br>23/25   |
| 5x5 Reg   | 5x5 CC                                      | 5x10 Reg   | 5x10 CC  | 10x10 Reg             | 10x10 CC   | 10x15 Reg                   | 10x15 CC  | 10x20 Reg   | 10x20 CC   | 10x30 Reg  | 10x30 CC  | Car<br>Parking       | RV<br>Parking   |
| ×   | ~   | ×  | ~  | ×                     | ~  | ×                           | ~   | ×   | ~          | ×  | ×   | ×                    | ×   |
| Access Storage - Kitchener North 3.83 miles 2444 Shirley Dr., Kitchener, ON N2B3X8  Monday - Friday 08:00 AM - 10:00 PM Saturday 09:00 AM - 07:00 PM Sunday 09:00 AM - 06:00 PM |   |  |  |                       |  |                             |   |   |            |  |   |                      |   |
|   | miles<br>2444 Shirl                         | ey Dr., Kitchen<br>08:00 AN<br>09:00 AN                          | er, ON N2B3X<br>// - 10:00 PM<br>// - 07:00 PM   |                       | Total Square I<br>Rentable Squa<br>Owned by<br>Store Type<br>Rate Volatility                                     | are Footage                 | 41,<br>Acc  | 178 sqft<br>019 sqft<br>cess Storage<br>ditional                          |            | Conta<br>Paid S<br>Search  | n<br>Media  | orecard              | 43/100<br>6/11<br>0/35<br>8/15<br>7/14<br>22/25   |
| Saturday<br>Sunday  | miles<br>2444 Shirl                         | ey Dr., Kitchen<br>08:00 AN<br>09:00 AN                          | er, ON N2B3X<br>// - 10:00 PM<br>// - 07:00 PM   |                       | Rentable Squa<br>Owned by<br>Store Type  | are Footage                 | 41,<br>Acc<br>Tra   | 019 sqft<br>cess Storage  | 10x20 CC   | Contac<br>Paid S<br>Search<br>Social   | ctability<br>Search<br>n<br>Media   | orecard  Car Parking | 0/35<br>8/15<br>7/14  |
| Saturday<br>Sunday<br>5x5 Reg   | miles<br>2444 Shirl<br>Friday               | 08:00 AN<br>09:00 AN<br>09:00 AN                                 | er, ON N2B3X<br>// - 10:00 PM<br>// - 07:00 PM<br>// - 06:00 PM  | 8                     | Rentable Squa<br>Owned by<br>Store Type<br>Rate Volatility   | are Footage                 | 41,<br>Acc<br>Tra<br>5%                                       | 019 sqft<br>cess Storage<br>ditional                                      | 10x20 CC   | Conta<br>Paid S<br>Search<br>Social<br>Websi   | ctability<br>Search<br>h<br>Media<br>te   | Car                  | 6/11<br>0/35<br>8/15<br>7/14<br>22/25   |
| Saturday<br>Sunday  | miles 2444 Shirl Friday  5x5 CC  *  Chicope | ey Dr., Kitchene<br>08:00 AN<br>09:00 AN<br>09:00 AN<br>5x10 Reg | ### 10:00 PM<br>### - 07:00 PM<br>## - 06:00 PM<br># - 06:00 PM<br># 5x10 CC<br>***  ***  **In Storage** | 10x10 Reg  4.03 miles | Rentable Squi<br>Owned by<br>Store Type<br>Rate Volatility   | 10x15 Reg  Feet are Footage | 41,<br>Acc<br>Tra<br>5%<br>10x15 CC<br>X                      | 019 sqft<br>cess Storage<br>ditional                                      | ×          | Contai Paid S Search Social Websi  10x30 Reg  Mark Contai Paid S Search              | ctability learch Media te  10x30 CC  x  x  x  x  x  x  x  teting Scc  ctability learch  Media | Car<br>Parking       | 6/11<br>0/35<br>8/15<br>7/14<br>22/25<br>RV<br>Parking  |
| Saturday<br>Sunday<br>5x5 Reg   | miles 2444 Shirl Friday  5x5 CC  *  Chicope | ey Dr., Kitchene<br>08:00 AN<br>09:00 AN<br>09:00 AN<br>5x10 Reg | ### 10:00 PM<br>### - 07:00 PM<br>## - 06:00 PM<br># - 06:00 PM<br># 5x10 CC<br>***  ***  **In Storage** | 10x10 Reg  4.03 miles | Rentable Squa Owned by Store Type Rate Volatility  10x10 CC  X  Total Square I Rentable Squa Owned by Store Type | 10x15 Reg  Feet are Footage | 41,<br>Acc<br>Tra<br>5%<br>10x15 CC<br>×<br>27,<br>26,<br>Chi | 019 sqft cess Storage ditional  10x20 Reg  545 sqft 167 sqft copee Afford | ×          | Contal Paid S Searct Social Websi  10x30 Reg  Mark Contal Paid S Searct Social Websi | ctability learch Media te  10x30 CC  x  x  x  x  x  x  x  teting Scc  ctability learch  Media | Car<br>Parking       | 6/11<br>0/35<br>8/15<br>7/14<br>22/25<br>RV<br>Parking<br>X<br>10/100<br>3/11<br>0/35<br>0/15<br>0/14 |

# **StorTrack's Marketing Scorecard**

The StorTrack Marketing Scorecard is a scoring mechanism for judging the activity and effectiveness of a Store's local marketing. This enables us to create a methodology for comparison and competitive insight.

The Scorecard is created by monitoring five different areas of a Store's marketing activities. StorTrack has created a weighted scoring process for each of these five categories. The category scores are what you see on the Marketing Scorecard page.

#### Website (25 Points)

| The Website Content scoring is based on the availability of the below factors: Multiple pages, Navigation, Photos, Video, Map/Directions, Reviews/Testimonials | 0-7 Score |
|--|-----------|
| Online Pricing for the store is based on the pricing data available online and the volatility.   | 0-7 Score |
| Online promotions is based on the promotion advertised for the unit types and on the Home page of the store website.   | 0-5 Score |
| The Metadata score is based on the search options available for finding a location, a sitemap, a search box to identify a specific page, etc.                  | 0-3 Score |
| Direct booking engine is scored based on the website ability to complete an online rental/reservation.   | 0-3 Score |

#### Search (Nonorganic) (35 points)

The score for the store is determined based on the order of the search result occurrence and the a results within the Advertisement content section on the first page of the search results. The scores are listed below based searching on the following platforms with the keywords "self-storage [city name]".

Additionally we check if the store is listed on an aggregator website like Sparefoot, SelfStorage.com, Storagefront, etc.

| Buys Google Adwords  | 0-12 Score |
|----------------------|------------|
| Buys Bing Ads        | 0-8 Score  |
| Buys Yelp Ads        | 0-5 Score  |
| Buys YellowPages Ads | 0-5 Score  |
| Listed on aggregator | 0-5 Score  |

#### Search (organic) (15 points)

The score for the store is determined based on the keywords "self-storage [city name]" and if store appears on the first page of the search results.

| First Page on Google      | 0-4 Score |
|---------------------------|-----------|
| First Page on Bing        | 0-3 Score |
| First Page on Yelp        | 0-3 Score |
| First Page on YellowPages | 0-3 Score |
| GoogleMaps                | 0-2 Score |

#### Social Media (14 points)

The social media score is based on the availability of the company profile, location specific profile, and posts within the last week and last month.

| Facebook | 0-7 Score |
|----------|-----------|
| Twitter  | 0-7 Score |

#### Contactability (11 points)

This score is based on the ease and methods to contact the store.

| Contact Form/Direct Phone Number | 0-3 Score |
|----------------------------------|-----------|
| 24/7 Customer Support Center     | 0-3 Score |
| Chat Support on Website          | 0-2 Score |
| 1-800/Toll Free Number           | 0-3 Score |