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Market Summary

Market: Auburn, AL

Market Type: City

Comparisons are made with: Alabama State Total and Averages and National Totals and Averages

This Market Report consists of data gathered from multiple public information sources and proprietary analysis and calculations made by StorTrack Analytics Team. The report includes sections listed below. The executive summary of this report is as follows:

	This Market	National	Alabama
No. of Stores in Market	11	60,798	1,328

Current Supply to Market:

There is 6.91 square feet/capita supply in this market. The US national average is 7.96 sqft/capita, and the Alabama state average is 7.93 sqft/capita.

Across all unit types, there is currently 54.55% of inventory offline (not available). The US national figure at the moment is 44.67% of inventory offline and the Alabama state number is 48.87% offline. Therefore, comparing against national and state averages, this market's supply level could be characterized as an under-supply.

Rate Trends in Market:

The rate in this market has trended up in the last 3 months, by 14.84%. This would indicate a increased demand against available supply. The current US national rate trend for the past 3 months is up, by 3.67%. The Alabama state is showing a rate trend up for the last 3 months of 1.84%.

Use of Promotions:

StorTrack converts promotional activity into a measurable score so as to be able to make a determination if the promotional 'value' in a market is increasing or decreasing. An increase in promotional activity means the aggregate value of promotions is growing as stores offer better promotional deals to attract customers, whilst a decrease in promotional activity means the aggregate value of promotions is shrinking and less deals are being offered.

In this market, over the past 3 months, promotional activity has decreased by 0.52%.

New Developments:

There is no known new development in this market.

StorTrack is currently tracking 2,413 new developments across the USA.

Market Snapshot

The Market Snapshot is a one-look overview of the market.

	This Market	National	State
Net Rentable Sq Ft	452,520	2,645,949,141	42,082,644
Sq Ft per Capita	6.91	8.1	8.24
Sq Ft per Household	18.56	21.63	21.36
Total Stores	11	60,798	1,328
• REITS	5	8,611	105
Mid Ops	5	21,091	456
Small Ops	1	31,123	767
New Developments	0	2,414	26
Stores opened within the last year	0	616	5
Population	65,508	326,569,308	5,105,373
Households	24,386	122,354,219	1,969,770
Rental Households	12,633	43,552,843	581,999
Rental Households Percentage	51.8%	35.6%	30.82%
Median Household Income	\$49,028	\$64,994	\$52,035
Average Rate Per Square Feet - All Units with Parking	\$1.2	\$1.49	\$1.08
Average Rate Per Square Feet - Regular Units	\$0.76	\$1.24	\$0.85
Average Rate Per Square Feet - Climate Controlled Units	\$1.57	\$1.9	\$1.44
Average Rate Per Square Feet - Only Parking	N/A	\$0.77	\$0.42
Rate Trend (12 months)	24.38%	3.67%	1.84%
Units Not Advertised	55%	23%	28%

Store Types

Breakdown of all the stores within the market, broken down by total REITs (Real Estate Investment Trusts include: Public Storage, Extra Space, Cubesmart, National Storage Affiliates, Life Storage, and Global Self Storage), Midsize Operators (2+ stores) and Small Operators (1 store, independent operators).

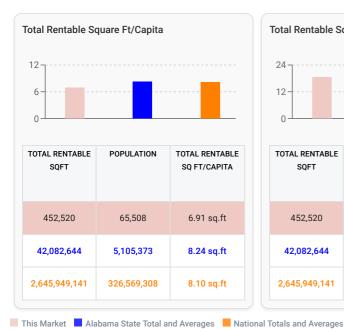
STORES IN MARKET		REITS		MID OPS	SMALL OPS		
STORES IN MARKET	NUMBER	% OF MARKET	NUMBER	% OF MARKET	NUMBER	% OF MARKET	
11	5	45.45%	5	45.45%	1	9.09%	
1,328	105	7.91%	456	34.34%	767	57.76%	
60,798	8,611	14.16%	21,074	34.66%	31,109	51.17%	

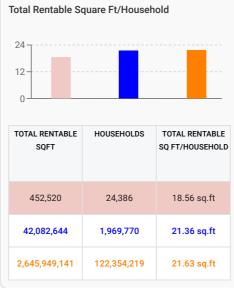
■ This Market ■ Alabama State Total and Averages ■ National Totals and Averages

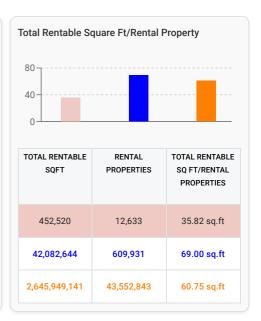
Overall Market Supply Metrics

Analysis of supply metrics in the market. A side-by-side bar chart comparison, shows the Market's Total Rentable Square Footage per Capita, Total Rentable Square Footage per Household and Total Rentable Square Footage per Rental Property.

Demographic data based on the U.S. Census Bureau's 2020 American Community Survey.



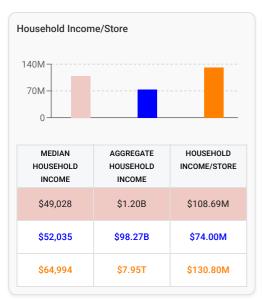


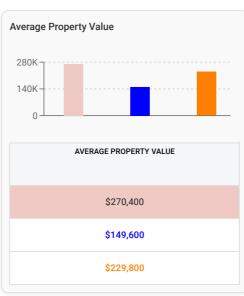


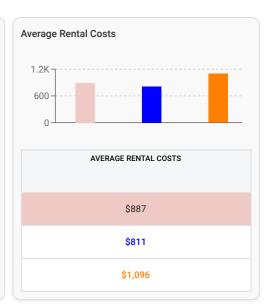
Market Spending Power

Analysis on the market's spending power. A side-by-side bar chart comparison, shows the Market's Median Household Income, Aggregate Household Income, Household Income per Store, Average Market Property Value, and Average Rental Costs.

Demographic data based on the U.S. Census Bureau's 2020 American Community Survey.







■ This Market ■ Alabama State Total and Averages ■ National Totals and Averages

Rate per Square Foot by Unit Type

Analysis of the average rate per square foot by each of the most common unit types.

ALL UNITS WITH PARKING	ALL UNITS WITHOUT PARKING	ALL REG	ALL CC	5X5 REG	5X5 CC	5X10 REG	5X10 CC	10X10 REG	10X10 CC	10X15 REG	10X15 CC	10X20 REG	10X20 CC	10X30 REG	10X30 CC	CAR PARKING	RV PARKING
\$1.20	\$1.20	\$0.76	\$1.57	\$1.60	\$2.27	\$1.00	\$1.60	\$0.72	\$1.65	\$0.55	\$1.15	\$0.46	\$1.16	\$0.40	N/A	N/A	N/A
\$1.07	\$1.12	\$0.85	\$1.44	\$1.80	\$2.51	\$1.20	\$1.71	\$0.88	\$1.28	\$0.75	\$1.11	\$0.69	\$1.05	\$0.66	\$1.09	\$0.41	\$0.42
\$1.48	\$1.55	\$1.24	\$1.90	\$2.57	\$2.93	\$1.63	\$2.13	\$1.25	\$1.67	\$1.07	\$1.47	\$0.93	\$1.40	\$0.82	\$1.33	\$0.71	\$0.78

This Market Alabama State Total and Averages National Totals and Averages



Average Unit Type Rates

Comparison of each of the most common unit types and the average Advertised Online rate for each.

ALL UNITS WITH PARKING	ALL UNITS WITHOUT PARKING	ALL REG	ALL CC	5X5 REG	5X5 CC	5X10 REG	5X10 CC	10X10 REG	10X10 CC	10X15 REG	10X15 CC	10X20 REG	10X20 CC	10X30 REG	10X30 CC	CAR PARKING	RV PARKING
\$111.85	\$111.85	\$73.00	\$145.41	\$40.00	\$56.67	\$50.00	\$79.75	\$72.25	\$165.25	\$82.25	\$172.75	\$92.25	\$232.33	\$120.00	N/A	N/A	N/A
\$121.93	\$120.92	\$109.82	\$141.68	\$44.93	\$62.64	\$59.86	\$85.31	\$88.20	\$128.29	\$113.12	\$166.88	\$137.70	\$209.47	\$197.53	\$326.18	\$129.44	\$136.13
\$152.33	\$153.24	\$140.42	\$173.14	\$64.18	\$73.27	\$81.67	\$106.55	\$124.96	\$167.24	\$159.76	\$220.56	\$185.40	\$279.67	\$245.64	\$398.08	\$137.94	\$144.01

This Market Alabama State Total and Averages National Totals and Averages

Current Inventory Availability by Unit Type

Current number of Stores in the market offering each of the most common unit types.

UNIT TYPES	THIS M	MARKET	ALABAMA STATE TO	OTAL AND AVERAGES	NATIONAL TOTAL	S AND AVERAGES
UNII TYPES	ONMARKET	OFFMARKET	ONMARKET	OFFMARKET	ONMARKET	OFFMARKET
ALL UNITS WITHOUT PARKING	5(45%)	6(55%)	655(72%)	252(28%)	32,191(77%)	9,557(23%)
ALL UNITS WITH PARKING	5(45%)	6(55%)	679(72%)	259(28%)	33,604(77%)	10,034(23%)
ALL REG	4(40%)	6(60%)	583(65%)	312(35%)	29,054(69%)	12,978(31%)
ALL CC	5(50%)	5(50%)	353(59%)	242(41%)	15,591(61%)	9,875(39%)
5X5 REG	2(33%)	4(67%)	118(32%)	251(68%)	9,046(40%)	13,312(60%)
5X5 CC	3(33%)	6(67%)	151(40%)	227(60%)	9,246(46%)	10,857(54%)
5X10 REG	4(50%)	4(50%)	376(52%)	345(48%)	19,164(57%)	14,721(43%)
5X10 CC	4(40%)	6(60%)	264(51%)	254(49%)	12,018(52%)	11,218(48%)
10X10 REG	4(44%)	5(56%)	460(57%)	344(43%)	21,508(59%)	15,214(41%)
10X10 CC	5(50%)	5(50%)	289(53%)	261(47%)	12,278(51%)	11,567(49%)
10X15 REG	4(44%)	5(56%)	361(52%)	332(48%)	17,559(54%)	15,117(46%)
10X15 CC	4(50%)	4(50%)	253(50%)	252(50%)	10,214(47%)	11,431(53%)
10X20 REG	4(40%)	6(60%)	424(55%)	342(45%)	19,559(55%)	16,248(45%)
10X20 CC	3(38%)	5(63%)	227(46%)	267(54%)	8,477(42%)	11,620(58%)
10X30 REG	1(13%)	7(88%)	195(41%)	282(59%)	10,650(43%)	14,396(57%)
10X30 CC	0(0%)	6(100%)	65(31%)	147(69%)	2,885(28%)	7,370(72%)
CAR PARKING	0(0%)	4(100%)	30(9%)	295(91%)	1,235(7%)	15,351(93%)
RV PARKING	0(0%)	1(100%)	104(26%)	294(74%)	5,248(28%)	13,784(72%)

■ This Market ■ Alabama State Total and Averages ■ National Totals and Averages

Known Developments

Profile information on every property development in the market. Each development profile includes information such as development Stage, Project Type, Store Name, Owner, Address, etc.

There are no known developments in this market.

We are currently tracking 2,413 in the US.

All Stores List

Profile information on every store in the market. Store profile information includes the Store Name, Store Address, Total Rentable Square Footage, Year Opened, Company owner and/or Operating Company, Rate Volatility over the past 30 days.

Total Square Feet values displayed here are obtained from public sources, including city and county property records. When this information is unavailable, StorTrack uses mapping tools or internal models to estimate the size of the property - such properties have an asterisk (*) next to their Total Square Feet value.

How is Rentable Square Feet (RSF) calculated for each property?

RSF is 95% of TSF if the property has 1 floor | RSF is 85% of TSF if the property has 2 floors | RSF is 75% of TSF if the property has 3 or more floors | RSF is 95% of TSF if the property has an unknown number of floors

The class type is a proprietary store classification system. Facilities are categorized based on data concerning rental rates, population, median household income and more.

Rate availa	able for this u	ınit type	;	Rate not ava	ilable for this	unit type		Rate previously available, but not currently advertised					
No Image Available CubeSmart Self Storage of Auburn 0.12 mile 312 N Gay St, Auburn, AL 36830				Total Square F Rentable Squa Owned by		68,	893 sqft 919 sqft beSmart Self S	torage	Contac	Marketing Scorecard Contactability Paid Search			
Friday	09:30 AM - 06:00 PM				Class Type A				Search			1/15	
Saturday			1 - 05:00 PM		Store Type Self Storage				Social Media			7/14	
Sunday		11:00 AM	1 - 03:00 PM		Rate Volatility		24%			Website			21/25
5x5 Reg	5x5 CC	5x10 Reg	5x10 CC	10x10 Reg	10x10 CC	10x15 Reg	10x15 CC	10x20 Reg	10x20 CC	10x30 Reg	10x30 CC	Car Parking	RV Parking
×	Ø	×	Ø	×	Ø	×	Ø	×	~	×	×	×	×



All Stores List Continued

Monday - Saturday Sunday	601 Opelika			'd 0.76 mile	Total Square For Rentable Square Owned by Class Type Store Type Rate Volatility		13,709 sqft 13,023 sqft Sun Self Storage B Self Storage 0%				Marketing Scorecard Contactability Paid Search Search Social Media Website		
x5 Reg	5x5 CC	5x10 Reg	5x10 CC	10x10 Reg	10x10 CC	10x15 Reg	10x15 CC	10x20 Reg	10x20 CC	10x30 Reg	10x30 CC	Car Parking	RV Parking
•	~	~	~	~	~	~	~	~	~	×	×	×	×
Monday - Friday Saturday Sunday	urday 07:00 AM - 07:00 PM				Total Square For Rentable Squa Owned by Class Type Store Type Rate Volatility		5,62 U-H B	00 sqft 25 sqft aul Internatior Storage	aal Inc.	Mark Contac Paid Si Search Social Websit	ecard	31/100 6/11 0/35 0/15 7/14 18/25	
5x5 Reg	5x5 CC	5x10 Reg	5x10 CC	10x10 Reg	10x10 CC	10x15 Reg	10x15 CC	10x20 Reg	10x20 CC	10x30 Reg	10x30 CC	Car Parking	RV Parking
<	Ø	×	Ø	×	Ø	×	×	×	×	×	×	×	×
	1671 Shug	Jordan Pkwy, A	uburn, AL 3683	0	Rentable Squa	ro Footogo	40 -	700 auft					
Monday - Saturday Sunday	Friday		- 05:00 PM - 02:00 PM		Owned by Class Type Store Type Rate Volatility	e rootage	Sun B	780 sqft Self Storage Storage		Contac Paid So Search Social Websit	earch Media		3/11 0/35 1/15 0/14 8/25
Saturday Sunday	Friday 5x5 CC	09:00 AM		10x10 Reg	Owned by Class Type Store Type	10x15 Reg	Sun B Self	Self Storage	10x20 CC	Paid Social	earch Media	Car Parking	0/35 1/15 0/14 8/25
Saturday	·	09:00 AM Closed	- 02:00 PM	10x10 Reg	Owned by Class Type Store Type Rate Volatility	5	Sun B Self 0%	Self Storage Storage	10x20 CC	Paid So Search Social Websit	earch Media ee	Car Parking	0/35 1/15 0/14
Saturday Sunday 5x5 Reg	5x5 CC Extra Spa 1242 N Dea	09:00 AM Closed 5x10 Reg Closed 5x10 Reg Closed 5x10 Reg Closed 6x10 Reg Closed 6x10 Reg Closed 6x20 AM 6x20 AM 6x20 AM	- 02:00 PM 5x10 CC	3	Owned by Class Type Store Type Rate Volatility 10x10 CC	10x15 Reg	Sun B Self 0% 10x15 CC 58,3 55,5 Extr A	Self Storage Storage 10x20 Reg 305 sqft 389 sqft a Space Storage	~	Paid St Search Social Websit 10x30 Reg	Media te 10x30 CC x teting Score tability earch Media	×	0/35 1/15 0/14 8/25 RV Parking
Saturday Sunday Six5 Reg Monday - Saturday Sunday	5x5 CC Extra Spa 1242 N Dea	09:00 AM Closed 5x10 Reg Closed 5x10 Reg Closed Closed 5x10 Reg Closed Closed	- 02:00 PM 5x10 CC L 36830 - 06:00 PM	3	Owned by Class Type Store Type Rate Volatility 10x10 CC Total Square F. Rentable Squa Owned by Class Type Store Type	10x15 Reg	Sun B Self 0% 10x15 CC 58,3 55,5 Extr A Self	Self Storage Storage 10x20 Reg 305 sqft 389 sqft a Space Storage	~	Paid Si Search Social Websit 10x30 Reg X Mark Contac Paid Si Search Social	Media te 10x30 CC x teting Score tability earch Media	×	0/35 1/15 0/14 8/25 RV Parking × 40/100 6/11 0/35 6/15 7/14
Saturday Sunday Six5 Reg Monday- Saturday Sunday	5x5 CC ✓ Extra Spa 1242 N Dea	09:00 AM Closed 5x10 Reg Closed 1.84 miles In Rd, Auburn, A 09:30 AM 09:00 AM Closed	- 02:00 PM 5x10 CC L 36830 - 06:00 PM - 05:30 PM	~	Owned by Class Type Store Type Rate Volatility 10x10 CC Total Square F. Rentable Squa Owned by Class Type Store Type Rate Volatility	10x15 Reg weet re Footage	Sun B Self 0% 10x15 CC 58,3 55,3 Extra A Self 46%	Self Storage Storage 10x20 Reg 005 sqft 889 sqft a Space Storage Storage	ge Inc.	Paid Si Search Social Websit 10x30 Reg X Mark Contac Paid Si Search Social Websit	Media e 10x30 CC x teting Score earch Media e Media e	×	0/35 1/15 0/14 8/25 RV Parking X 40/100 6/11 0/35 6/15 7/14 21/25
Saturday Sunday Six5 Reg Monday- Saturday Sunday	5x5 CC Extra Spa 1242 N Dea Friday 5x5 CC Extra Spa 1412 Opelik	09:00 AM Closed 5x10 Reg Closed 5x10 Reg Closed 3CE 1.84 miles an Rd, Auburn, A 09:30 AM 09:00 AM Closed 5x10 Reg X Closed 5x10 Reg X Closed Auburn, A 09:30 AM	- 02:00 PM 5x10 CC L 36830 - 06:00 PM - 05:30 PM	10x10 Reg	Owned by Class Type Store Type Rate Volatility 10x10 CC Total Square F. Rentable Squa Owned by Class Type Store Type Rate Volatility	eet re Footage	Sun B Self 0% 10x15 CC 58,3 55,3 Extr A Self 46% 10x15 CC 39,6 37,6 Extr B	Self Storage Storage 10x20 Reg 305 sqft 389 sqft 3 Space Storage 10x20 Reg x 500 sqft 520 sqft 520 sqft 53 space Storage	ge Inc. 10x20 CC	Paid Si Search Social Websit 10x30 Reg X Mark Contac Paid Si Search Social Websit 10x30 Reg X	Media de 10x30 CC Estability earch Media de 10x30 CC Estability earch Media de 10x30 CC Media de	× ecard Car Parking	0/35 1/15 0/14 8/25 RV Parking 40/100 6/11 0/35 6/15 7/14 21/25 RV Parking
Saturday Sunday Six5 Reg Monday- Saturday Sunday Saturday Sunday Monday- Saturday Sunday	5x5 CC Extra Spa 1242 N Dea Friday 5x5 CC Extra Spa 1412 Opelik	09:00 AM Closed 5x10 Reg Closed 5x10 Reg Closed 3CE 1.84 miles an Rd, Auburn, A 09:30 AM 09:00 AM Closed 5x10 Reg X Closed 5x10 Reg X Closed Auburn, A 09:30 AM 09:00 AM 09:00 AM	- 02:00 PM 5x10 CC L 36830 - 06:00 PM 5x10 CC L 36830 - 06:00 PM	10x10 Reg	Owned by Class Type Store Type Rate Volatility 10x10 CC Total Square F. Rentable Squa Owned by Class Type Rate Volatility 10x10 CC Total Square F. Rentable Squa Owned by Class Type	eet re Footage	Sun B Self 0% 10x15 CC 58,3 55,3 Extr A Self 46% 10x15 CC 39,6 37,6 Extr B Self	Self Storage Storage 10x20 Reg 305 sqft 389 sqft 3 Space Storage 10x20 Reg x 500 sqft 520 sqft 520 sqft 53 space Storage	ge Inc. 10x20 CC	Paid Si Search Social Websit 10x30 Reg X Mark Contac Paid Si Search Social Websit 10x30 Reg X	Media de 10x30 CC Estability earch Media de 10x30 CC Estability earch Media de 10x30 CC Media de	× ecard Car Parking	0/35 1/15 0/14 8/25 RV Parking X 40/100 6/11 0/35 6/15 7/14 21/25 RV Parking X 44/100 6/11 5/35 4/15 8/14



All Stores List Continued

Rate avai	lable for this u	nit type	×	Rate not ava	ilable for this u	nit type		Rate pre	viously availa	ble, but not cu	rrently adverti	sed	
Monday - Saturday Sunday	1231 Gatev	vood Dr, Auburi 09:30 AN	ood Dr 2.13 n n, AL 36830 1 - 06:00 PM 1 - 05:00 PM	niles	Total Square For Rentable Square Owned by Class Type Store Type Rate Volatility		67,234 sqft 63,872 sqft Life Storage, Inc. A Self Storage 18%			Marketing Scorecard Contactability Paid Search Search Social Media Website			
5x5 Reg	5x5 CC	5x10 Reg	5x10 CC	10x10 Reg	10x10 CC	10x15 Reg	10x15 CC	10x20 Reg	10x20 CC	10x30 Reg	10x30 CC	Car Parking	RV Parking
Ø	Ø	Ø	Ø	Ø	Ø	Ø	Ø	Ø	Ø	Ø	Ø	×	×
	Twin Cities Self Storage 2.6 miles 1901 Opelika Rd, Auburn, AL 36830 onday - Friday 09:00 AM - 05:00 PM closed					eet re Footage	33,400 sqft 31,730 sqft Twin Cities Self Storage B Self Storage 0%			Mar Conta Paid Searc Socia Webs	12/100 3/11 0/35 0/15 0/14 9/25		
5x5 Reg	5x5 CC	5x10 Reg	5x10 CC	10x10 Reg	10x10 CC	10x15 Reg	10x15 CC	10x20 Reg	10x20 CC	10x30 Reg	10x30 CC	Car Parking	RV Parking
~	~	~	~	~	~	~	×	~	×	~	×	×	×
No Image Available Monday - Saturday Sunday	Available 2357 E Glenn Ave, Auburn, AL 36830 Alonday - Friday 09:00 AM - 06:00 PM object of the state of the				Total Square For Rentable Square Owned by Class Type Store Type Rate Volatility		37,810 sqft * 28,357 sqft Absolute Storage Management A Self Storage 43%			Inc Paid Searce Social Webs	41/100 6/11 5/35 3/15 7/14 20/25		
5x5 Reg	5x5 CC	5x10 Reg	5x10 CC	10x10 Reg	10x10 CC	10x15 Reg	10x15 CC	10x20 Reg	10x20 CC	10x30 Reg	10x30 CC	Car Parking	RV Parking
×	Ø	×	×	×	~	×	~	Ø	~	Ø	Ø	×	×
Monday - Saturday Sunday	Silver Eagle Storage 3.05 miles 1978 Wire Road, Auburn, AL 36832 Rentable Square Footage Owned by Friday O9:00 AM - 05:00 PM Class Type						29,; Silv B	374 sqft 330 sqft er Eagle Stora f Storage	ge	Conta Paid Searc	l Media	ecard	20/100 3/11 5/35 3/15 0/14 9/25
5x5 Reg	5x5 CC	5x10 Reg	5x10 CC	10x10 Reg	10x10 CC	10x15 Reg	10x15 CC	10x20 Reg	10x20 CC	10x30 Reg	10x30 CC	Car Parking	RV Parking
~	×	~	~	~	~	~	~	~	×	×	×	×	~
Monday - Saturday Sunday	cicle type						68,8 Life A	500 sqft 375 sqft Storage, Inc. f Storage		Conta Paid Searc	l Media	ecard	52/100 9/11 5/35 10/15 7/14 21/25
		F 40 B	F::10.00	10x10 Reg	10x10 CC	10x15 Reg	10x15 CC	10x20 Reg	10x20 CC	10x30 Reg	10x30 CC	Car Parking	RV Parking
5x5 Reg	5x5 CC	5x10 Reg	5x10 CC	TOX TO Reg	10010 00	ToxToTteg	10010 00	TOXZOTICG	10020 00	TOX30 Neg	10,50 00	Our r drking	TV T GIRTING

StorTrack's Marketing Scorecard

The StorTrack Marketing Scorecard is a scoring mechanism for judging the activity and effectiveness of a Store's local marketing. This enables us to create a methodology for comparison and competitive insight.

The Scorecard is created by monitoring five different areas of a Store's marketing activities. StorTrack has created a weighted scoring process for each of these five categories. The category scores are what you see on the Marketing Scorecard page.

Website (25 Points)

The Website Content scoring is based on the availability of the below factors: Multiple pages, Navigation, Photos, Video, Map/Directions, Reviews/Testimonials	0-7 Score
Online Pricing for the store is based on the pricing data available online and the volatility.	0-7 Score
Online promotions is based on the promotion advertised for the unit types and on the Home page of the store website.	0-5 Score
The Metadata score is based on the search options available for finding a location, a sitemap, a search box to identify a specific page, etc.	0-3 Score
Direct booking engine is scored based on the website ability to complete an online rental/reservation.	0-3 Score

Search (Nonorganic) (35 points)

The score for the store is determined based on the order of the search result occurrence and the a results within the Advertisement content section on the first page of the search results. The scores are listed below based searching on the following platforms with the keywords "self-storage [city name]".

Additionally we check if the store is listed on an aggregator website like Sparefoot, SelfStorage.com, Storagefront, etc.

Buys Google Adwords	0-12 Score
Buys Bing Ads	0-8 Score
Buys Yelp Ads	0-5 Score
Buys YellowPages Ads	0-5 Score
Listed on aggregator	0-5 Score

Search (organic) (15 points)

The score for the store is determined based on the keywords "self-storage [city name]" and if store appears on the first page of the search results.

First Page on Google	0-4 Score
First Page on Bing	0-3 Score
First Page on Yelp	0-3 Score
First Page on YellowPages	0-3 Score
GoogleMaps	0-2 Score

Social Media (14 points)

The social media score is based on the availability of the company profile, location specific profile, and posts within the last week and last month.

Facebook	0-7 Score
Twitter	0-7 Score

Contactability (11 points)

This score is based on the ease and methods to contact the store.

Contact Form/Direct Phone Number	0-3 Score
24/7 Customer Support Center	0-3 Score
Chat Support on Website	0-2 Score
1-800/Toll Free Number	0-3 Score